We are always working to meet our customers' expectations and improve your camping experience. You can help us by filling up this questionnaire!





Customer satisfaction survey

## 1. Your informations

Name : ..... Surname :.....

## 2. Type of stay:

□ Family with children	□ Senior pair
□ Family with teenagers	□ With friends
$\square$ Family with a baby	□ Single
□ Young couple	

#### <u>3. arrival :</u>

You stayed in

□ rental accomodation □ outdoor accomodation

Dates of your stay : from ...... to ......

How did you hear of our campsite ?

□ Internet (if so, which site?)	🗆 Amis
Seasonova group	Passage
□ Guide/commercial(which one?)	□ Other

### <u>4. Your stay</u>

	Very good	Good	Medium	Poor
General				
Reception				
Our services				
Accomodoation				
Comfort				
Cleanliness				
Region				
Quality/price ratio				
General impression				

.....

# 5. Overall impression :



.....

What you liked :



If it applies, what you didn't like:

.....

Do you have any suggestions for us ?



Did you know about the Seasonova group ?  $\Box$  Yes  $\Box$  No

Would you go to another Seasonova campite ?

□ Yes □ No

Would you like to have the Seasonova loyalty card ?

🗆 Yes 🛛 🗆 No

If you wish to receive informations and deals you can suscribe to the Seasonova newsletter by giving us youer email adress below :

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